NASA SEWP VI / CATEGORIES A · B · C

Alagant Tech LLC
SEWP VI Ordering Guide

A practical guide for federal agencies and authorized contractors ordering information technology, communications, and audio-visual (ITC/AV) products and services from Alagant Tech LLC under NASA's Solutions for Enterprise-Wide Procurement VI Governmentwide Acquisition Contract (GWAC).

DOCUMENT VERSION	ORDERING PERIOD	DOCUMENT OWNER
1.2	**November 1, 2026 – October 31, 2036**	**Alagant Tech LLC SEWP VI Program**
LAST UPDATED		
October 30, 2026		

Purpose of this guide

This guide summarizes Alagant Tech LLC's SEWP VI contract details, quote-request process, ordering considerations, warranty support, and escalation contacts. Read it alongside the current NASA SEWP VI contract documents, ordering guidance, and applicable federal acquisition requirements.

Important: The ordering agency is responsible for its acquisition decisions and required documentation. Contract terms and the current NASA SEWP database of record govern in the event of a conflict.

1. How to Request a Quote

Government customers may request quotes from Alagant Tech LLC through NASA's SEWP Quote Request Tool (QRT). Submit an RFQ, RFI, or Market Research Request (MRR) through the tool and select Alagant Tech LLC among the Contract Holders for Fair Opportunity consideration.

NASA's SEWP Quote Request Tool

To help Alagant respond accurately, include:

- Agency / organization name and point of contact.
- Technical specifications or a bill of materials (BOM) for hardware, software, and services.
- Quantities and delivery location.
- Required delivery date.
- Installation, warranty, software, security, and support requirements, as applicable.

QUOTE GUIDANCE	DETAILS
Quote & support contact	info@alagant.com | +1 (571) 244-4596
Quote validity	Each Alagant quote will state its validity period. Qualifying orders submitted within that period will be honored at the quoted price, subject to contract terms.
Contract availability	Responses include only items currently available under Alagant's SEWP VI contract and the current database of record.

QUOTE GUIDANCE	DETAILS
No-bid handling	If Alagant cannot fully respond to an RFQ, it will submit a no-bid unless the RFQ expressly permits partial quotes.
Privacy	Alagant uses business information needed to evaluate and prepare a response to a quote request.

2. Overview

NASA Solutions for Enterprise-Wide Procurement VI (SEWP VI) is a multiple-award Governmentwide Acquisition Contract (GWAC) that provides federal agencies and authorized contractors with information technology, communications, and audio-visual (ITC/AV) products, solutions, and services.

Alagant Tech LLC is a NASA SEWP VI Contract Holder across Categories A, B, and C. Alagant is headquartered in Washington, DC, and supports federal customers with technology products and services within the scope of its awarded contracts and the current SEWP database of record.

3. Contract Information

FIELD	CATEGORY A	CATEGORY B	CATEGORY C
Contract number	80TECH26D0480	80TECH26D0846	80TECH26D1705
Contract category	Product Solutions	Enterprise-Wide Strategic Solutions	Mission-Based Services
Ordering period	Nov 1, 2026 – Oct 31, 2036	Nov 1, 2026 – Oct 31, 2036	Nov 1, 2026 – Oct 31, 2036
Set-aside status	Small Business	Small Business	Small Business

COMPANY IDENTIFIER	DETAILS
Legal contract holder	Alagant Tech LLC
Unique Entity ID (UEI)	CWADN1JD5ML8
CAGE Code	8QLJ0
NAICS (primary)	541519 — IT Value Added Reseller
Business address	20 F Street NW, Suite 700, Washington, DC 20001, USA
SEWP surcharge	0.34%
Corporate website	alagant.com

Category descriptions are concise summaries. Confirm detailed scope and ordering eligibility against the executed contract and current NASA SEWP database of record.

4. Certifications and Quality

Alagant Tech LLC is still pending the issuance of an ISO 9001:2015-certified quality management system and its CMMI for Development Level 3 appraisal. This SEWP VI Ordering Guide will be updated when these are formally issued to Alagant.

5. Scope of Offerings

Alagant Tech LLC offers ITC/AV products and product-based services under Category A, enterprise-wide managed and shared IT services under Category B, and mission-based IT, cybersecurity, and technical services under Category C, consistent with the scope defined in the SEWP VI Statement of Work and the current database of record.

- Computer systems, storage systems, and networking / communications equipment.
- Software and cloud technology solutions.
- Security and sensor equipment.
- Product-based services such as installation, integration, training, maintenance, and warranty support.
- Enterprise-wide managed IT services, IT service management, and cybersecurity support (Category B).
- Mission-based custom programming, network operations, cybersecurity services, and IT consulting (Category C).

A specific product or service not listed above may still be in scope. Contact Alagant Tech LLC to confirm availability under the current SEWP database of record before placing an order.

6. Ordering Process

STEP	ACTION
1	The customer defines its requirement and prepares the purchase request.
2	The customer obtains Fair Opportunity quotes, normally through NASA's SEWP Quote Request Tool.
3	The ordering agency evaluates responses and documents its selection under applicable agency procedures.
4	The ordering agency—not NASA SEWP or the Contract Holder—issues the delivery order.
5	NASA SEWP reviews, processes, tracks, and forwards the order to Alagant Tech LLC as the Contract Holder.
6	Order modifications are routed through the NASA SEWP Program Management Office (PMO), as required.

7. Fair Opportunity

SEWP VI is a multiple-award Indefinite-Delivery, Indefinite-Quantity (IDIQ) contract. Orders are subject to the Fair Opportunity requirements of FAR 16.505(b). The ordering agency is responsible for documenting its Contract Holder selection and price-reasonableness rationale. Alagant Tech LLC does not solicit or accept orders that circumvent applicable Fair Opportunity procedures.

8. Warranty, Installation, and Post-Delivery Support

Alagant Tech LLC honors standard original equipment manufacturer (OEM) warranty terms on products sold under the contract. Extended warranty coverage may be available for purchase during the standard commercial warranty period. Product and software maintenance is provided consistent with SEWP VI contract terms and the applicable OEM's maintenance policies.

For installation, warranty, software, technical support, returns, or replacements, contact Alagant using the program contacts below. Alagant will coordinate with the customer and, where needed, the manufacturer or publisher.

9. Problem-Order Troubleshooting and Escalation

Report missing or damaged items, incorrect products, delivery delays, invoice discrepancies, warranty problems, technical or software-support issues, or other order concerns using the escalation path below.

STEP	CONTACT	WHEN TO USE
1	**Alagant Order Support** info@alagant.com +1 (571) 244-4596	Initial report, ticket creation, and order verification.
2	**Anya Kuznetsova**, Deputy Program Manager anya.kuznetsova@alagant.com +1 (301) 660-4865	Unresolved, material, or overdue issues requiring escalation.

10. Alagant Tech LLC Program Contacts

PURPOSE	CONTACT
Program Manager	Eli Liang — eli.liang@alagant.com | +1 (571) 244-4596
Deputy Program Manager	Anya Kuznetsova — anya.kuznetsova@alagant.com | +1 (301) 660-4865
Quote, order & support	Alagant Tech LLC — info@alagant.com | +1 (571) 244-4596
Business address	20 F Street NW, Suite 700, Washington, DC 20001, USA
Website	alagant.com

11. NASA SEWP Help Desk and Resources

RESOURCE	CONTACT / DETAILS
NASA SEWP Customer Help	help@sewp.nasa.gov
NASA SEWP Customer Help Desk	(301) 286-1478
PMO hours	Monday–Friday, 7:30 a.m.–6:00 p.m. Eastern (confirm current hours with NASA SEWP)
SEWP VI Contract Holder Help	sewp6@sewp.nasa.gov
NASA SEWP website	www.sewp.nasa.gov
SEWP Quote Request Tool	Open NASA's SEWP Quote Request Tool

12. Contract Holder User Manual (CHUM) Compliance

This guide is intended to support ordering in accordance with the current NASA SEWP Contract Holder User Manual (CHUM). It should be reviewed and revised when contract modifications or NASA guidance updates affect the information contained here. The executed contract, current SEWP database of record, and official NASA guidance take precedence.

13. Document Control and Revision History

VERSION	DATE	OWNER	SUMMARY
1.2	October 30, 2026	Alagant Tech LLC SEWP VI Program	Updated company, contract, and contact details; replaced certification records with pending status; refined layout, links, navigation, and PDF metadata.

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Accessibility: To request this guide in an alternate format or report an accessibility issue, contact info@alagant.com or +1 (571) 244-4596.